



# BEWARE OF CORONAVIRUS (COVID-19) SCAMS

You should always be on alert for scams, but particularly for scams involving the coronavirus. Scammers are peddling scary scenarios, fake miracle cures, door-to-door sanitization services, robocalls that pitch treatments, official-looking phishing emails, social media scams and government impostor scams.

Scammers don't care who they scam while using fear of the virus to convince people to buy into their false claims. Seniors are often the target of these scams, however, scammers look around every corner for a potential target. Generally, they are hoping to gain access to financial information or to fool you out of your hard-earned money.

Some tips for avoiding scams include:

- Ignore online offers for home tests kits to treat the virus. At this time, there are no Food and Drug Administration (FDA) authorized home tests kits. Visit the FDA at [www.fda.gov](http://www.fda.gov) to learn more about COVID-19 and about new developments in treatments and tests.
- Check [www.ftc.gov/coronavirus](http://www.ftc.gov/coronavirus) for coronavirus scams, the Federal Trade Commission (FTC) and FDA have jointly issued warning letters to companies claiming to have products that can prevent or cure the virus.
- Report scams to the N.C. Attorney General's office. To make a complaint, provide copies of supporting documents like receipts, warranties and contracts.



Visit the website <https://ncdoj.gov/file-a-complaint> to submit a complaint. Due to the coronavirus, the office is not able to process complaints that are mailed in, so residents are asked to submit complaints and supporting documents online or call 919-716-6000.

## RESOURCES:

**Consumer Protection Division**  
Attorney General's Office  
9001 Mail Service Center  
Raleigh, NC 27699-9001

**Toll-free within North Carolina:**  
1-877-5-NO-SCAM  
**From outside North Carolina:**  
919-716-6000  
**En Espanol:** 919-716-0058

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For more information, contact Patrice Dollar, family resource management associate, at [pgdollar@ncat.edu](mailto:pgdollar@ncat.edu).

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